

# THE 20 CONCEPTS

## New times, new conditions

### The 5 guiding principles

The hospital that offers the best treatment



The effective and professional hospital



The hospital that works across conventional boundaries



The welcoming hospital



The safe hospital



### The 10 space management principles

24/7/365, emergency department

Maximisation of shared facilities

Flexibility for the future

Flow and function zoning

Majority of activities close to patients

Right of use rather than ownership

Centrally organised interdisciplinary functions

Standardisation

Digitalisation and automation

Simple, obvious and optimised

### The 20 concepts

Emergency department (FAM)

Wards and departments

Outpatient clinic operations

Surgery and other invasive procedures

Intensive care

Rehabilitation

Diagnostic functions

Office and meeting facilities

Research

Human resources

Public spaces

Architecture and art

Facility management

Education and training

Technical infrastructure

Service and distribution

Medication and medicine distribution

Food

IT and point of care

Medical technology

